

QUALITY CLAUSES FOR SUPPLIERS

Chapin & Bangs is ISO 9001-2015 registered.

1. **Counterfeit Parts**: Suppliers shall plan, implement, and control processes, appropriate to the organization and the product, for the prevention of counterfeit or suspected counterfeit part use and their inclusion in product(s) delivered to Chapin & Bangs.
2. **Retention of Records**: Suppliers shall retain all records regarding purchase orders, indefinitely (as applicable).
3. **Right Of Entry**: Suppliers shall allow Chapin & Bangs the right of entry to any place necessary to verify the quality of contracted work, records and material.
4. **Nonconforming Processes, Products or Services**: When the supplier is aware of, produces or causes nonconforming processes, products or services, the supplier shall notify Chapin & Bangs of the nonconformance.
5. **Supplier Notification of Change**: Suppliers shall notify Chapin & Bangs of changes to processes, products or services, including changes to their external providers or location of manufacture, and obtain Chapin & Bangs' approval.
6. **Awareness**: Suppliers shall ensure the personnel awareness to product conformity, contribution to product safety and the importance of ethical behavior.
7. **Foreign Object Debris**: Suppliers shall maintain a Foreign Object Debris (FOD) control program and shall ensure that delivered items are free of FOD.